

# Solutions Delivery

## Solution Overview

The card industry relies heavily on technology. However, the implementation of technology alone does address business issues. Technology combined with a concise understanding of the business problems being addressed result in a business solution. Through the use of the proprietary ReD Consulting Solutions Delivery Methodology, ReD assists clients with the assessment, planning, development, building, integration and support of transaction processing solutions.

## Business Needs

Your organization does not have the internal expertise to address system issues such as:

- ◆ Current systems are outdated and represent a series of "band aids" used to fix problems connect processes
- ◆ Due to merger activity, your organization is faced with combining disparate systems
- ◆ Enhancements are not being delivered on time or with accuracy
- ◆ Manual workarounds are common place and are supported by a swelling payroll
- ◆ Your looking to maintain or gain competitive advantage with new form factors such as 'contactless' RFID or smart cards

## Business Solutions

ReD Consulting has developed the ReD Solutions Delivery Methodology to facilitate the consistency and standardization of project approach and delivery. Customized for the card payment systems industry, this methodology incorporates advanced philosophies such as Reengineering, Model/Repository Based Development (MBD), Object-Oriented Design and Development (OOD) and Rapid Application Development (RAD), in a manner that produces a simple and easy-to-use guideline facilitating project management and control without inhibiting the progress of the work effort.

## Corporate Information

ReD Consulting provides planning and analysis services to leading organizations seeking to improve their profitability, service and competitive position through existing and new technology. ReD has helped more than 400 customers in over 40 countries develop practical solutions to the challenges and opportunities they face. ReD Consulting is part of the Retail Decisions group. Retail Decisions is in the business of adding value to payment transactions and is involved with electronic payment systems on a global basis, working with banks, retailers, card, petroleum and telecommunications companies.

## Contact Us

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Project Phase	Project Deliverables
<b>Step One: Asses</b>	A gap analysis between the current systems and processes and those required to deliver the solution
<b>Step Two: Plan</b>	A roadmap for the activities that will occur throughout the development of the solution
<b>Step Three: Model</b>	The definition of the Information Architecture comprised of Functional, Data and Technical requirements
<b>Step Four: Build</b>	Software including interface and conversion programs as well as software testing and certification
<b>Step Five: Integrate</b>	Implementation of the solution including site acceptance testing and unit testing
<b>Step Six: Support</b>	Ongoing procedures to sustain the implemented solutions including incident monitoring and help desk procedures