

Legacy Sunset Services

Solution Overview

The evolution of technology within your business requires your existing information systems to migrate to new platform solutions to remain competitive. The competitive advantages gained from these new solutions will require management and staff to quickly be trained and fully engaged with the future direction of your Company and new solution rather than expending time and resources on dated technology that can not be ignored. No one wants to be left behind especially your customer's, which is why it is critical to balance between the two objectives. ReD's Legacy Sunset Service helps your organization remain competitive and strategic by outsourcing the management, maintenance and support of your legacy systems so the team that's critical to the new solution is free to rapidly migrate to the new solution. Our turnkey solution is highly cost effective and seamless to your customers and your organization.

Business Needs

Migrating from an existing solution to a new solution has challenges:

- ◆ How do you focus critical team members on the new mission while limiting interruptions and demands of an existing "live" system?
- ◆ Who will develop and validate new system specifications?
- ◆ How will you effectively manage on-going business needs until a reasonable "freeze" date is established?
- ◆ What is the operational impact on supporting and maintaining legacy systems while converting to new platforms?
- ◆ Migrating data and running in parallel both systems over transition period

Business Solutions

ReD will work with your team to develop a migration strategy to cover the planning of an outsourced team providing the management and maintenance of you current systems. The ReD team will work closely with you to quickly takeover day-to-day responsibilities with an assured transparent transition. ReD will incorporate business analysts on demand providing the necessary industry expertise for your most immediate business needs during implementation. Our methodology ensures critical requirements are captured and incorporated into your new system. You can have confidence in our project manager's ability to ensure a solid migration strategy is in place and ready when the new system goes live. ReD has successfully provided Legacy Sunset services to our customers since our inception in 1990.

Corporate Information

ReD Consulting provides planning, analysis and turnkey development services to leading organizations seeking to improve profitability, services, and a competitive position through emerging or existing technology. ReD has consistently exceeded over 400 customers in over 40 countries expectations to develop practical solutions to the challenges and opportunities they face. ReD Consulting is the global services group of Retail Decisions Plc. Retail Decisions is in the business of adding value to payment transactions and is involved with electronic payment systems on a global basis, working with banks, retailers, card, petroleum and telecommunications companies.

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Project Phase	Project Deliverables
Step One: Assessment of existing legacy system	An inventory of the system including modules, code review, quality assurance procedures and system life-cycle information.
Step Two: Migration Strategies & Goals	A statement of work that identifies the strategies, goals and costs for our outsourced legacy sunset services
Step Three: Maintenance and Support Transition	Transitioning the ReD team to take over day-to-day responsibility, a shadow process to minimize Transfer of Information requirements (2 to 4 weeks)
Step Four: On-going Maintenance and Support	ReD team responds to support and maintenance development requests
Step Five: New System Transition	ReD Project Manager works with management to identify the data migration and other requirements to bring the new system operational
Step Six: System Retirement	ReD wraps the engagement by turning off the legacy system